TONBRIDGE & MALLING BOROUGH COUNCIL

CABINET

12 January 2011

Report of Central Services Director

Part 1- Public

Matters for Information

1 PERFORMANCE INDICATORS - 2010/11

This report presents the results for those National Performance Indicators (NPIs) and Local Performance Indicators (LPIs) that are monitored regularly, for the first half of the current financial year. It also briefly summarises the Government's approach to replacing the NPI set.

1.1 Results

1.1.1 The Council has set a range of NPI and LPI targets for 2010/11, as published in our 2010/11 Corporate Performance Plan. This report presents the NPI and LPI results for the first half of 2010/11, from 1 April to 30 September. It compares our results against targets and shows our 'direction of travel'. The NPI results are presented in Annex 1 and the LPI results in Annex 2. Both of these annexes are A3 documents and they are circulated along with the main papers as separate documents.

1.1.2 In overall terms, for the NPIs we:

- Met our targets for 9 of the 14 indicators monitored in the first half of 2010/11.
- Achieved a positive/equal direction of travel for 6 of the 14 indicators where performance can be compared between the first half of 2009/10 and the first half of 2010/11.

1.1.3 In overall terms, for the LPIs we:

- Met our targets for 17 of the 29 indicators monitored in the first half of 2010/11.
- Achieved a positive/equal direction of travel for 19 of the 29 indicators where performance can be compared between the first half of 2009/10 and the first half of 2010/11.

1.2 Future of NPI set

- 1.2.1 On 13 October 2010, The Secretary of State for Communities and Local Government announced the replacement of the National Indicator Set with a single comprehensive list of all the data local government will be expected to provide to central government, commencing April 2011. This list could include some of the current NPIs.
- 1.2.2 In fact the Government has already abolished a number of NPIs since May and we do not have to report 2010/11 results for these. None of the deleted NPIs is regularly monitored by Cabinet (Annex 1). We are aware that the Government is considering whether others should be similarly deleted during this financial year.

1.3 Legal Implications

1.3.1 None

1.4 Financial and Value for Money Considerations

1.4.1 Quarterly reporting and review of both the NPIs and LPIs provide a significant opportunity to influence and improve performance thereby achieving our targets and a positive direction of travel and, in the process, also improving value for money.

1.5 Risk Assessment

1.5.1 The targets for both NPIs and LPIs are designed to 'stretch' the organisation and they are extremely challenging. Hence, although each individual target is realistic, collectively there is therefore a real risk that some targets will not be achieved. Quarterly reporting enables managers and Members to influence performance regularly during the year and reduce this risk.

Background papers: contact: Bruce Hill

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Nil